#### Stand To: Interview Tips for Military Service Members and Spouses



### Meet your hosts



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### Learning objectives

- Job interview due diligence
- + Virtual interview best practices
- + How to ace the interview

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#### Do your homework

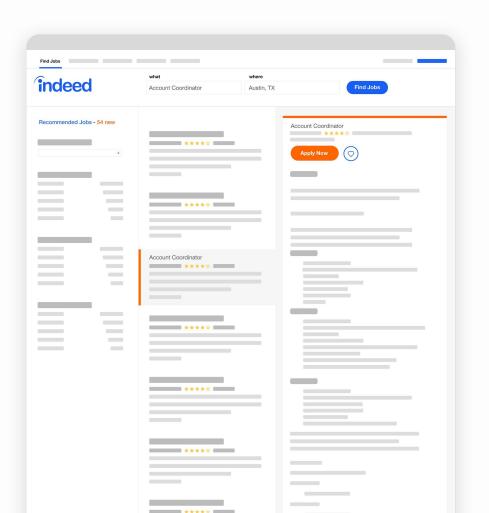
#### Types of job interviews

- + Screening interview
- + Behavioral interview
- + Competency-based interview
- + Case interview
- + Panel interview
- + Open interview (hiring event)



### Carefully read the job description

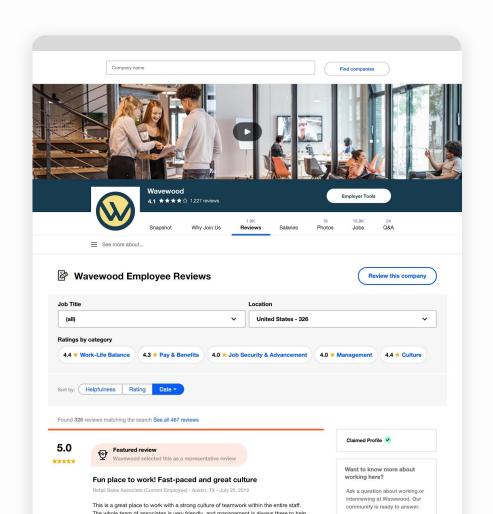
Employers will share information about what to expect, job requirements and other details to help you decide if the role is right for you.



### Research the company values

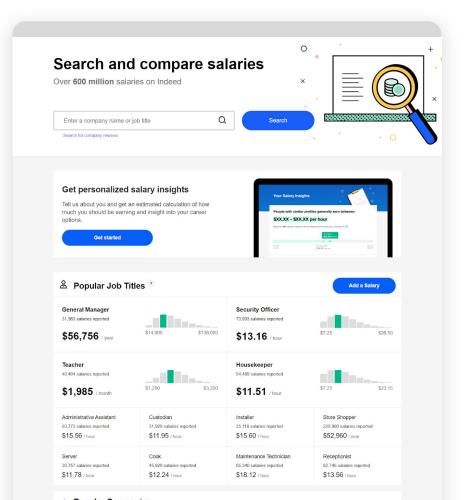
Learn about the company, then show off that knowledge during your interview.

- + Search for the employer's Indeed Company Page at indeed.com/companies
- Check to see if have
  military-centric content or
  a specific military landing
  page to highlight their
  dedication to hiring military



### **Know your pay** range expectations

Go to <u>indeed.com/salaries</u> to get data on local averages, compare salaries from top companies and see salaries for related job titles.



### Many employers are now doing interviews virtually

# General best practices

- Alert others in your home that you cannot be disturbed
- Face the door and have the camera face a wall that is neutral and free of clutter
- Adjust the lights in the room and avoid having a window directly behind you
- + Clear your desk space except for a notepad and pen/pencil for you to take notes
- Have a copy of your resume and any other notes ready to reference
- + Set out a glass or bottle of water for yourself

# Technology best practices

- Check that your webcam, microphone and audio are working
- + Close any windows, tabs or applications on your computer that you're not using
- + Pause calendar and messenger app notifications
- Check your internet connection and make sure you're not downloading anything in the background
- + Set your phone to silent

#### **Set the stage**



Dress professionally in solid colors



Adjust the lighting



Center yourself in the video

#### How to ace the interview

#### Mind your manners

Be nice to everyone, including the people coordinating the interview and helping you check in.

Presenting your best self to the world at large will help ensure you present your best self to the employer when you sit down for your interview.





#### **Body language**

- Look at the interviewer (or webcam) when answering
- + Show good energy
- + Maintain good posture
- + Nod when listening
- + Use hand gestures as appropriate

# Craft answers to common interview questions

- Tell me about yourself.
- + Why do you want to work here?
- + What interests you about this role?
- + What motivates you?
- + Why are you leaving your current job?
- What are your greatest strengths and weaknesses?
- + What are your goals for the future?
- + Tell me about a difficult work situation and how you overcame it.
- + What is one of the biggest skills from your military experience you'll bring to our organization?

#### Be sure to...

- + Remember your audience
- + Speak positively
- + Provide real-life examples
- + Show your enthusiasm for teamwork
- + Be confident



#### Be a STAR

**Situation:** What is the context of your story?

"We were working on a six-month contract for a high-value client, when our agency merged with another, larger firm."

**Task:** What was your role?

"It was my role to lead the transition for my group, while also communicating with our client to keep the project on track."

**Action:** What did you do?

"I set up weekly check-ins with the client to update them on the progress of the merger..."

**Results:** What happened?

"We completed the project on time, meeting all of their specifications..."

#### Highlight transferable skills



Adaptability



Relationship building



Leadership



Self discipline



Organization



Strategic planning



Teamwork



Problem solving

# Let's talk through some example behavioral interview questions

Tell me about a time you had to complete a job with inadequate resources.

The first time I had to **lead a field training exercise**, I failed to notice that I had **more men than gear** until mid-exercise when the gear was needed.

To improvise, I devised a team-like simulation and completed the exercise somewhat unconventionally, but successfully.

Now, I check to make sure that I have everything I need before I begin a project or exercise.

Can you relate your military career to what you want to do next?

In the military, I was responsible for planning, organizing and leading troops into missions that had the potential to become intense or even dangerous.

These experiences taught me to strategize and make decisions, plan and provide guidance and support to my team, giving me an overall strong grasp on how to be an effective leader.

## Describe your ideal work environment.

I'd like to work in a **team-oriented** environment no matter what happens.

I was surrounded by my team members every moment of every day in the military, and I believe that leaning on each other is how we've gotten through the toughest of times.

I've been good at being a **leader** because I took the time to **listen to my team**.

Now I **look forward to building** a similarly tight-knit team.

# What is your most significant career accomplishment to date?

My team was responsible for managing the training of new recruits. When I started, the required orientation process was difficult to complete - not because the recruits were inept, but because the material was overly technical and frankly, really dry reading. This led to low evaluation scores, jeopardizing the recruits' future in the military.

To **make the it more relevant and engaging**, I **revamped the program** to be more interactive and comprehensible.

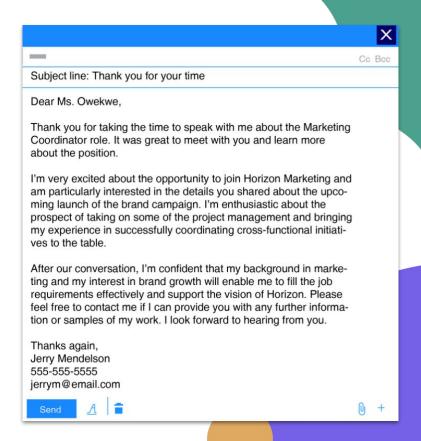
Now, scores average closer to 93%, compared with an average 27% under the previous version of the program. I actually received a jump-step promotion, which is jumping two ranks rather than just one, after the first nine months of the new program implementation.

# Ask thoughtful questions

- + Can you tell me more about the day-to-day responsibilities of this job?
- + What are the characteristics of someone who succeeds in this role?
- + What are some of the challenges you've seen people in this role or on this team face?
- + If I were in this job, how would my performance be measured?
- + What do you like best about working here?

### Follow up with a thank you email

- + Send within 24 hours
- Thank them for their time
- + Reiterate your enthusiasm for the role



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Search for jobs that draw on the skills you gained in the military. You can apply from any

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What job title, keywords, skills, or company	Where city, state, or zip code		
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